



GREETERS AND GUEST SERVICES

VOLUNTEER TRAINING VIDEOS

This video course covers the best practices for greeters and guest services volunteers. Each video is designed specifically for online training featuring best practices that are easy to digest and remember. You can find more volunteer training videos at <https://trainedup.church>

Module 1: 4 Ways To Be Approachable As A Greeter

1. What should you do if you forget someone's name?
2. Why is it important to follow up with new guest for the first 5 minutes after service?

Module 2: 5 Ways Greeters And Guest Services Can Improve Nonverbal Communication

1. What can you do to be spiritually prepared to serve as a greeter each week?

Module 3: Informed Greeters Are Better Greeters

1. What should you do after a visitor walks away?

Module 4: Making A Lasting First Impression On Guests

1. Why is it important go above simply opening a door?
2. When is it okay to leave your assigned greeting location?

